**Vehicle Manufacturer of the Year 2016**

**Award Criteria**

This Award recognises a genuine commitment from a vehicle manufacturer to the accident repair sector.

***To qualify for entry to this Award you must have a contracted, managed repair network. We will require access your approved repair partners from which he will take a random selection to contact for feedback.***

**Instructions**

Please complete this questionnaire and return by **Monday 16 May 2016** to Emily Miles, [emily@bodyshopmag.com](mailto:emily@bodyshopmag.com). You will receive an email receipt for confirmation.

**What happens next?**

* Your submission will be sent to our awards assessor who will contact you if they have any queries or require any more information.
* A random selection of your network will be contacted and feedback obtained.
* A shortlist of qualifying entrants will be drawn-up.
* A report will be sent to *bodyshop’s* independent jury members for analysis.
* The awards assessor will present their findings to the panel during Jury Day.
* Each finalist selected will receive two dinner tickets for the bodyshop Awards.
* The winner will be announced at the Awards Dinner at Twickenham Stadium on 22 September.

**Information**

The information supplied will only be shared, in confidence, with *bodyshop* employees, the Awards Assessors and members of the independent Awards Jury. It will not be passed on to any other third party or used for any other purpose.

**Company details**

Company name:

Company reg no:

Address:

Website:

Contact name:

Job title:

Tel number:

Email address:

**Overview:**

In less than 100 words, please state the following:

* What are the programme’s objectives?
* How successful has the programme been in achieving the set objectives over the past 12 months?

**Details of the programme:**

* What resources support the programme developments and implementation?
* How do you ensure repairability of your vehicle in the aftermarket, in terms of methodology, information sharing, education & training, equipment etc?
* How do you manage your network? (recruitment/performance/standards/communication/involvement etc)
* How do you market your programme? To whom? How? Why?

**Data:**

* Repairers within your network? Dealer/Independent
* Volume of repairs through network within past 12 months?
* Total loss avoidance ratio/numbers over past 12 months?
* Customer satisfaction rating during past 12 months?

### Return Address

Once you have completed this questionnaire, please return to: Emily Miles, email: [emily@bodyshopmag.com](mailto:emily@bodyshopmag.com)

Please remember to also email Emily with a list of your repairers so that we can take a random selection to contact for feedback on your body repair programme.

You will receive an email receipt confirming your questionnaire has been received.

#### Deadline: Monday 16 May 2016.